

Winslow House Limited

Winslow House

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Winslow House is a care home providing accommodation and personal care to 35 people aged 65 and over. At the time of the inspection 22 people were receiving care.

We found the following examples of good practice.

- The provider's infection outbreak policy had been reviewed and infection control audits had been completed. A visitor policy was in place. COVID-19 related guidance was available for staff reference.
- COVID-19 related risks to people and staff had been assessed. Action had been taken to reduce these risks. This included regular COVID-19 testing of people and staff, use of personal protective equipment (PPE), use of shielding and self-isolation and the introduction of appropriate cleaning, waste and laundry arrangements.
- Staff had received relevant training and were competent in the practice of donning and doffing PPE.
- Admissions to the service were managed safely. The service was adhering to national COVID-19 guidance in relation to this. This had applied to one person transferred back to the care home after a stay in hospital.
- Adaptions had been made to how staff remained in contact with external healthcare professionals. Although some meetings and consultations took place virtually people still had access to health professional support as required and their health needs were reviewed when needed.
- Some changes to the environment had been made to support social distancing.
- Current and appropriate guidance was being followed regarding relative visiting and keeping people in contact with family members. Relatives were kept informed about necessary changes to the visiting arrangements and staff were supporting both people and their relatives during these times.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Winslow House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19/11/2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively managed.
- We were assured that the provider's infection prevention and control policies were up to date.