

CareTech Community Services Limited

Minstead House

Inspection report

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20 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Minstead House is registered to provide accommodation and personal care, for a maximum of eight people with learning disabilities. Seven people lived at the home on the day of the inspection.

We found the following examples of good practice.

- People were supported to maintain social contact with their relatives and friends by using SKYPE calls and closed window visits.
- People were supported to utilise technology to continue to participate in social activities, for example, WhatsApp was used for gym training sessions and on-line yoga.
- The management team told us risk assessments had been undertaken to enable people to leave and return to their home safely and to limit the use of public transport.
- People's laundry was washed separately to prevent risk of cross contamination.
- Signage displayed in formats people understood described how to use Personal Protective Equipment (PPE) and how to wash hands effectively.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Minstead House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.