

HC-One Limited

The Beeches (Doncaster)

Inspection report

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Date of inspection visit:
17 December 2020

Date of publication:
13 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Beeches (Doncaster) is a residential care home providing personal care to people aged 65 and over. The service can support up to 32 people, at the time of the inspection 21 people were using the service. Some people were living with dementia.

We found the following examples of good practice.

Prominent and clear infection prevention control (IPC) signs reminded everyone at the point of entry and throughout the home about procedures for infection control.

The service worked with the local authority IPC team and other health professionals in managing the outbreak.

The home was accessing regular testing, which had assisted them in identifying an outbreak of COVID-19.

Hand sanitising stations were readily accessible throughout the home and staff used these frequently.

Staff were applying and disposing of PPE appropriately and had received training in IPC and hand washing.

The provider was in regular contact with the home to monitor and evaluate the measures that were in place.

Frequent advice, guidance and support was given to the staff and they were able to access emotional support should they need it.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Beeches (Doncaster)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We identified some environmental issues at the time of the inspection, which the provider took prompt action to address.

We have also signposted the provider to resources to develop their approach.