

Leonard Cheshire Disability

Seven Springs - Care Home Physical Disabilities

Inspection report

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Date of inspection visit:
12 April 2021

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05 May 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Seven Springs – Care Home Physical Disabilities is a residential care home providing personal care for up to 32 people with physical disabilities and a range of other complex needs. At the time of the inspection there were 29 people living in the service. The accommodation was arranged over two floors in the main building and had four bungalows on site.

We found the following examples of good practice.

The registered manager had implemented procedures to minimise the risk of infection from visitors. Visiting was by appointment only with one designated person having a contact visit following a negative lateral flow test for COVID-19. Other visits took place in a visitor room with full height screens to support safe visiting. Outside visits were encouraged in warmer weather.

The lay out of the home had been adapted appropriately to support social distancing. Additional activity areas had been created. The dining room had been adapted to create single tables and there were three meal sittings in place to accommodate this reduced capacity.

The service had enough personal protective equipment (PPE) to meet current and future demand. Staff were using PPE correctly and in accordance with government guidelines. Staff always wore masks; in addition, aprons and gloves were used when giving personal care.

The service had up to date infection control policies including those specific to Covid-19 and infection outbreaks. The home looked clean and there were cleaning schedules in place which were monitored by the housekeeper. Monthly infection control audits were done by the registered manager and actions were monitored by the regional management team to ensure completion.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Seven Springs - Care Home Physical Disabilities

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 April 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.