

Four Seasons Homes No.4 Limited

North Court Care Home

Inspection report

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27 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

North Court Care Home provides accommodation, nursing and personal care for up to 65 older people, some of whom are living with dementia. The home is arranged over two floors: Abbey on the ground floor provides residential care and Edmund on the first floor provides nursing care based on people's needs and requirements. At the time of our inspection there were 53 people using the service.

We found the following examples of good practice.

The service was accessing the government testing scheme which assisted them to promptly identify an outbreak. The service worked with the local authority infection, prevention and control (IPC) team and other health professionals in managing the outbreak.

The service was clean, hygienic and free of unpleasant odours.

All staff had received recent training in infection control and prevention.

Personal protective equipment (PPE) stations had been created throughout the service. Staff were observed wearing this appropriately.

Regular checks were in place to ensure effective infection prevention and control practices were followed.

Risks to staff identified any vulnerabilities they may have in relation to COVID-19 and any mitigating action that the provider needed to implement.

The service had appropriate infection control policies and procedures in place. These were developed in line with current government guidance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

North Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.