

Valmar Care Limited

Valmar Care t/a

Locharwoods of Birkdale

Inspection report

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Date of inspection visit:
17 February 2021

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11 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Locharwoods of Birkdale is a residential care home registered to provide accommodation, personal and nursing care to up to 19 people. At the time of this inspection there were 16 people living at the home.

We found the following examples of good practice:

- Staff were wearing the required levels of personal protective equipment (PPE) and they disposed of used PPE safely and in line with the relevant guidance.
- Measures were in place to minimise risk, including staff changing from their outdoor shoes at the start of a shift and uniforms laundered in the home.
- The home had a testing programme in place ensuring that people living at the home and staff were tested regularly.
- Staff supported family and friends to safely visit their loved ones, including the use of a 'cuddle wall' outdoors in warmer weather.
- Staff and people living at the home were supported to isolate when necessary.
- The layout of communal areas in the home had been adjusted to ensure social distancing could be maintained. For example, chairs in the lounge areas had been moved further apart.
- The premises were clean and hygienic. Frequent cleaning was carried out throughout the day.
- The home sought the views of family and friends through a COVID-19 feedback survey so they could use this feedback to make improvements if needed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up-to-date.