

Somerset Care Limited

Sunnymeade

Inspection report

Helliers Close
Chard
Somerset
TA20 1LJ

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Date of inspection visit:
27 October 2020

Date of publication:
16 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Sunnymeade is registered to provide care and accommodation to up to 50 people. The home specialises in the care of older people. At the time of the inspection there were 39 people living at the home.

We found the following examples of good practice.

Staff were following good infection prevention and control practices which helped to minimise risks to people.

Staff assisted people to keep in touch with friends and family. Each person who lived at the home had an individual plan and consent form for how they wished to keep in touch with their loved ones. This included using video calls, garden and window visits. The provider had set aside a room which visitors could access without going through the building and had also ordered a visiting pod. This meant people would be able to see visitors in comfort in the colder weather.

Staff continued to support people to take part in activities. Activities were now arranged for small groups and included board games, video calls and celebrating special occasions.

The registered manager was communicating regularly with people, staff and family members to make sure they were all familiar with up to date guidance and practice. One member of staff said, "One thing that has really improved is communication. We all know what's what."

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Infection prevention and control policies and practice helped to keep people safe.

Inspected but not rated

Sunnymeade

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 27 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.