

J and L D Hayes Limited

Rivelin Care Home

Inspection report

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Date of inspection visit:
13 November 2020

Date of publication:
25 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Rivelin Care Home is a care home providing personal care and accommodation to up to 40 people, some of whom may be living with dementia. When we inspected 30 people were living in the service.

We found the following examples of good practice

- Visitors were asked a set of screening questions and their temperatures taken to ascertain any risks and their details were kept for track and trace purposes. All visitors were supervised to ensure they followed infection control guidelines and wore appropriate Personal Protective Equipment (PPE).
- Measures had been put in place to support social distancing. Staff staggered their breaks and travelled to work separately in their own vehicles or taxis to reduce the use of public transport.
- People were supported to maintain contact with their families and friends through phone calls and video calls.
- The provider was fully aware of all current best practice guidance including the safe admission of people from hospital. The provider communicated updates to people, their families and staff when they happened.
- Designated stations for the use of PPE were situated around the service to enable staff to regularly change their PPE and reduce the risk of transmission. Staff were trained in the use and disposal of PPE and senior staff were appropriately trained to complete testing for Covid-19.
- People who used the service and staff were regularly tested and there were clear procedures in place to make sure people and staff self-isolated when necessary.
- The service was clean and tidy. Thorough cleaning schedules were in place and frequently touched areas such as handles, and rails were cleaned regularly throughout the day and night to reduce the risk of transmission.
- The provider had contingency plans in place which included the use of agency staff who only worked at the service to reduce the risk of transmission to and from other services.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following infection prevention and control guidance and procedures to help keep people safe.

Inspected but not rated

Rivelin Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.