

Springcare (Sandiway) Limited

Sandiway Lodge Nursing Home

Inspection report

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25 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Sandiway Lodge Nursing Home is a residential care home providing personal and nursing care to 30 people aged 65 and over at the time of the inspection. The service can support up to 36 people. The service accommodates people across two separate floors.

We found the following examples of good practice.

Systems were in place to screen any visitors for symptoms of Covid-19.

Staff were provided with the personal protective equipment (PPE) they needed. We observed that this was used in accordance with current national guidance.

People were able to see family members through window visits. Indoor visits had been in place but paused with the recent increase in infection rates. The registered manager was ensuring that people at 'end of life' were still able to see their family. An outdoor visiting pod had been purchased to enable additional visits in the forthcoming weeks.

The provider had ensured family were kept informed of infection outbreaks, the health of their loved ones and changes to visiting arrangements through daily phone calls, email updates and newsletters.

The risks to people living at the service and staff had been assessed in regard to COVID-19 and management plans were in place to manage these risks.

The guidance around 'isolation' was being followed for people who had been newly admitted to the home or those returning from hospital. Staff were carrying out activities on a one-to-one basis to keep people occupied whilst staying in their bedrooms.

The premises were visibly clean. Cleaning and housekeeping tasks had been reviewed and enhanced to reduce the risks of cross infection. However, records needed to better reflect what had taken place.

The provider had tried to allocate staff to designated parts of the home to minimise the spread of infection. However, due to the level of infection outbreak this was not always possible. A review was to take place of the space used by staff in their break time to ensure the risks of cross infection were minimised.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Sandiway Lodge Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.