

Highfield House Care Home (Heywood) Limited

# Highfield House Care Home

## Inspection report

Manchester Road  
Heywood  
Lancashire  
OL10 2AN

Tel: 01706624120

Date of inspection visit:  
11 February 2021

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03 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Highfield House is a residential care home providing personal care for up to 25 people aged 65 and over in one adapted building. There were 22 people accommodated at the home at the time of the inspection.

We found the following examples of good practice

- Staff undertook health screening and temperature checks prior to entry. National lockdown measures on visiting were in place at the time of the inspection and there was a booking system in place for window visits.
- The home was clean and hygienic and the service had two infection control and prevention leads, who were responsible for sharing good practice.
- National guidance was followed on the use of personal protective equipment and the service had sufficient stock. There was prominent signage throughout the home reminding people of social distancing and posters displaying hand washing techniques.
- There were good lines of communication in place, with families being updated by phone, email and videocalls. The service had also created a life in lockdown book, illustrated with pictures. This documented activities that people had taken part in during the lockdown and was shared with relatives.
- Staff and residents were taking part in regular covid 19 testing and the vaccination programme. Risk assessments had been carried out on people and staff belonging to higher risk groups and actions taken to reduce the risks.

Further information is in the detailed findings below

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Highfield House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.