

Westwood Lodge Ltd

Westwood Lodge Care Home

Inspection report

7 Bentinck Villas
Newcastle Upon Tyne
Tyne And Wear
NE4 6UR

Tel: 01912733998

Date of inspection visit:
24 February 2021

Date of publication:
08 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Westwood Lodge Care Home provides accommodation for up to 44 people with personal and nursing care needs. People had a range of needs including those with mental health, drug and alcohol misuse related conditions and those living with dementia. On the day of our inspection, 41 people were using the service

We found the following examples of good practice:

- Appropriate measures were in place to reduce the risk of infection. Personal protective equipment (PPE) was appropriately stored and used by staff. Staff had undertaken additional training in infection prevention and control and regular audits were carried out.
- Enhanced cleaning was taking place of frequently touched surfaces. All visitors were required to wear appropriate PPE and follow good hand hygiene practices.
- The provider was following national guidance for anyone moving into the home. Admissions were carried out safely and appropriate risk assessments were in place.
- People were supported to keep in touch with their family members via outdoor visits, window visits and video or telephone calls.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Westwood Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.