

Baxter and Hill Ltd

Wallfield House

Inspection report

87 Doles Lane
Findern
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10 March 2021

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31 March 2021

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe? | Inspected but not rated |

Summary of findings

Overall summary

Wallfield House Residential Home is a care home that provides accommodation for older people who may be living with dementia for up to 15 people. At the time of the inspection 10 people were using the service.

The accommodation at Wallfield House is across two floors, with communal spaces on the ground floor, including a lounge and a dining room. The home is in the village of Findern and has a car park for visitors to use.

We found the following examples of good practice.

- The home was following best practice guidance for visitors who came to the home. Information and guidance was given prior to visitors' arrival. On site testing screening in the form of a questionnaire and Personal Protective Equipment (PPE) was available to ensure the safety of the visitors and their relatives.
- Throughout the pandemic, people living at the home had been encouraged to use video calls and phones to maintain a connection with friends and relatives. The home also put in place outside gazebo visits, visits through the windows and garden visits when national guidance allowed.
- The home had a planned testing process for staff and people using the service. All staff had a weekly testing regime. People living at the service had a monthly test as well as any additional testing if they became symptomatic.
- The home completed risk assessments on all areas of the service to identify risks and outline any actions or support that could be sought if needed. This included preparations in the kitchen for meals should there be unexpected staff shortages.
- The staff completed regular observations of people, including twice daily temperature checks, oxygen saturation levels and any related COVID-19 symptoms. This enabled staff to identify people who were at risk of becoming unwell before their symptoms were extreme. This ensured they could obtain support for these people or to isolate them to avoid the transmission of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wallfield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.