

Alexandra Care (Leicester) Limited

Dane View Care Home With Nursing

Inspection report

165 Glenfield Road
Leicester
Leicestershire
LE3 6DP

Tel: 01162544000

Date of inspection visit:
07 January 2022

Date of publication:
18 March 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Dane View Care Home with Nursing is a residential care home, providing personal or nursing care to up to 41 people, some of whom are living with dementia care needs.

We found the following examples of good practice.

All visitors to the home were required to complete relevant COVID-19 checks in line with government guidance; Guidance on care home visiting.

There was a high level of managerial presence and support at the home to ensure the environment was used safely and social distancing was adhered to when appropriate.

The provider had robust testing and self-isolation protocols in place for new admissions and hospital discharges.

Effective use of PPE was observed during the inspection in accordance with current government guidelines; COVID-19 personal protective equipment (PPE).

Staff completed weekly Polymerase Chain Reaction (PCR) tests and Lateral Flow Tests (LFT) at the home before the start of each shift.

The deputy manager completed weekly hand hygiene observations of staff to ensure best practice was maintained.

To ensure the wellbeing of staff self-isolating, the registered and deputy managers completed wellbeing checks via telephone.

The registered and deputy managers completed regular health and wellbeing checks with night staff via telephone.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Dane View Care Home With Nursing

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 7 January 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.