

Parkhaven Trust

# The Beeches

## Inspection report

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Date of inspection visit:  
26 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Beeches is a residential care home which also provides nursing care to older people living with dementia. The service is purpose built and consists of three units. The service was supporting 33 people at the time of our inspection.

We found the following examples of good practice.

People were admitted to the service safely. People were tested for COVID-19 prior to their arrival and were cared for in their own room for an initial period of fourteen days. During this time, a keyworker was assigned to the person to help them settle in and ensure their needs were met.

A safe visiting procedure was in place and followed. Any visitors to the service had their temperature taken and completed a health screening questionnaire. Physical visits to the home were facilitated for people's relatives in times of exceptional circumstances, such as end of life care. The service had installed two specially designed outdoor visiting pods to enable people to see their loved ones in comfort.

The service was registered for regular testing to ensure people and staff were tested frequently.

Policies and procedures were available to staff to provide guidance on maintaining good infection control practices.

Cleaning schedules and audits were in place to help minimise the risk of infection. The service was clean and well maintained.

The service worked in partnership with external professionals such as Infection Control Teams to help implement best practices.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Beeches

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 January 2021 and was announced shortly before the inspection.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.