

Peace Manor Residential Care Limited

Peace Manor Residential Care Ltd - Pembroke Road Unit - Erith

Inspection report

15 Pembroke Road
Erith
Kent
DA8 1BN

Date of inspection visit:
24 February 2021

Date of publication:
23 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service:

Peace Manor Residential Care Ltd – Pembroke Road Unit provides care and support for up to eight people with mental health needs. At the time of this inspection seven people were using the service.

We found the following examples of good practice.

People were supported to receive visitors safely. Visits were limited to one visitor per person and visits had to be pre-booked. Visits were held in a designated area which was disinfected after each use. Visitors were screened for any acute respiratory infections which included a COVID-19 test and temperature check.

The service took part in the COVID-19 testing scheme in line with current national guidance. Both people and some staff had received their first dose of a COVID-19 vaccine.

The service had enough personal protective equipment (PPE) in stock, including face masks, gloves, aprons and face shields. Staff told us they had access to the PPE they needed, and they washed their hands regularly to help minimise the risk of the spread of infection. People were also provided with masks when accessing the local community and were reminded to follow social distancing rules.

Staff had completed infection prevention and control training which included COVID-19 safety and the use of PPE. We observed staff using PPE appropriately and they told us they felt safe working at the service.

Appropriate procedures were in place to admit people safely. New admissions needed a negative COVID-19 test result before they moved in. Newly admitted people were also isolated for the first 14 days after admission, in line with national guidelines.

The provider had policies and procedures, risk assessments and audits in relation to the management of infection control risks and that of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 February 2021 and was announced.

Is the service safe?

Our findings

Preventing and controlling infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.