

Blackberry Hill Limited

St Anne's Nursing Home

Inspection report

60 Durham Road
London
N7 7DL

Tel: 02072724141

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10 August 2020

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28 August 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Anne's Nursing Home provides nursing and residential care to a maximum of 65 men and women who are elderly, have physical care needs or enduring mental health support needs. The service is provided by Blackberry Hill Limited and there were 65 people in residence at the time of our inspection.

We found the following examples of good practice.

The home had an effective admission procedure. All newly admitted people had been tested for Covid19 prior to them coming to live at the home. Each new person had undergone 14 days self-isolation to protect other people living in the home in case the person developed coronavirus symptoms.

An allocated staff member accompanied and supported each new person during the self isolation period. This assured the number of staff exposed to the person in case they developed coronavirus symptoms was limited. This also provided the continuity of care in the new environment and helped the person to settle easier at the home.

People's and staff individual needs, health and wellbeing had been considered to ensure they lived and worked in the environment that was safe from infection. Each person using the service and staff supporting them had an individualised risk assessment. It reflected their specific risks, personal protective equipment (PPE) required and specific risk management strategies to provide safe care.

Strict cleaning regimes helped to protect people and staff from accidental infection cross-contamination. Additional cleaning staff were deployed to ensure hourly, daily and weekly cleaning schedules were completed.

Staff were appropriately trained. They understood risks related to Covid19, infection prevention and control measures and what action they needed to take if them or a person using the service developed Covid19 symptoms.

The provider and the home's management team ensured staff were up to date with the latest government guidelines and best practice on how to provide safe care during the pandemic. Staff participated in regular staff meetings, supervisions and additional training when required.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Details are in our safe findings below.

Inspected but not rated

St Anne's Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 10 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.