

Alliance Care (Dales Homes) Limited

The Berkshire Care Home

Inspection report

126 Barkham Road
Wokingham
Berkshire
RG41 2RP

Tel: 01189770233
Website: www.brighterkind.com/theberkshire

Date of inspection visit:
17 March 2021

Date of publication:
16 April 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

The Berkshire Care Home is a care home with nursing that provides a service for up to 58 older people, some of whom may be living with dementia. The accommodation is arranged over two floors. At the time of our inspection there were 47 people living at the service. The Care Quality Commission (CQC) regulates both the premises and the care provided.

We found the following examples of good practice:

Residents were supported by staff to have contact with their family and friends via telephone and internet when they could not see them face to face. The home facilitated garden and window visits which helped to minimise the risk of infection. Visitors accessed the home via an outside area. Visitors were asked a series of screening questions and took a lateral flow test which needed to be negative before seeing their relative. Visitors had their temperature taken and were asked to wear personal protective equipment (PPE) including face masks and aprons.

Plans were in place to isolate people if required, to minimise the risk of COVID-19 transmission, such as new residents admitted from the community. One-to-one care, activities and high levels of support were provided to those people required to isolate within their rooms.

Staff had received training on how to keep people safe during the COVID-19 pandemic and staff and residents were regularly tested for COVID-19. The building was clean and free from clutter.

The home had Infection Prevention Control 'champions' that engaged with staff and monitored areas such as the donning and doffing of PPE and hand washing.

Additional cleaning of all areas and weekly auditing of infection prevention processes were carried out. The service had good supplies of PPE which were readily available throughout the service.

Staff supported people's emotional and social wellbeing. Activities had been planned within the home to positively support people through a period of extreme change to their routines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Berkshire Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.