

Mr and Mrs T A Mills

# Apple Orchard

## Inspection report

The Green  
Dean Road  
Newnham  
Gloucestershire  
GL14 1AQ

Tel: 01594516582

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13 January 2021

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Apple Orchard is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Apple Orchard is a care home registered for 10 people with learning disabilities. At the time of our inspection there were 10 people using the service.

We found the following examples of good practice.

- Staff ensured the service was regularly cleaned and the environment was adequately ventilated.
- Staff had received relevant training in infection prevention and control and used the PPE provided appropriately.
- Staff and people had been tested for COVID-19 in accordance with national guidance.
- New furniture had been purchased for a communal room which could be easily cleaned to reduce any risk from infection.
- People's and staffs' temperatures were checked regularly, as well as monitoring for other Covid-19 related symptoms.
- People were supported to stay socially engaged and not to become lonely. People were well supported by staff to have telephone and internet contact with their relatives.
- People were supported to continue to take part in activities and to take up new activities within the care home and the grounds. Art sessions had been supported to continue and some people had taken this up as a new activity.
- People used outside space to take fresh air and to engage in physical exercise organised by staff.
- Contact had been made with another local care provider to share practice and experiences of managing the pandemic and keeping people safe.
- The service had a plan in place to manage any staff shortages during an outbreak of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Apple Orchard

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 January 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.