

Silverdale Care Homes Limited

Healey Lodge Residential Home

Inspection report

114 Manchester Road
Burnley
Lancashire
BB11 4HS

Tel: 01282436556

Date of inspection visit:
13 November 2020

Date of publication:
01 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Healey Lodge Residential Home is a residential care home providing accommodation, care and support for 24 people some of who were living with dementia. At the time of the inspection, there were 19 people living in the home and two people in hospital. The home is set in its own gardens on the outskirts of Burnley.

We found the following examples of good practice:

There were clear infection prevention and control procedures which were understood and followed by staff. All staff were trained in the use of personal protective equipment (PPE), handwashing techniques and participated in the testing programme. During our visit, the staff were wearing appropriate PPE and plentiful supplies were available around the home.

There was a good standard of cleanliness in the areas seen. Additional cleaning schedules were in place and followed. There were effective policies, procedures and risk assessments in place to maintain good practice in relation to infection control and to provide safe and kind care.

The provider's infection prevention and control policies were up to date and regular audits had been carried out. A Covid-19 Response Plan and business contingency plan were in place and had been followed. The management team were liaising with the local authority and other partners including the community nurses.

People were supported to maintain contact with their relatives in different ways including the use of technology, window visits and telephone calls. There were procedures in place for essential visitors, which included temperature and health checks.

The atmosphere in the home was peaceful and calm. Staff were attentive to people's needs and requests for assistance.

We were assured this service met good infection prevention and control guidelines.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the provider was following infection prevention and control procedures to keep people safe.

Inspected but not rated

Healey Lodge Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's (CQC's) response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.