

Voyage 1 Limited

130 Whitworth Road

## Inspection report

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11 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

130 Whitworth road is a residential care home registered to provide personal care to adults who have a learning disability. The service can support up to four people. There were four people living at the service at the time of our visit.

We found the following examples of good practice.

The registered manager worked with the staff team to ensure the safety of people living at the service. They would only allow a new admission after a confirmed negative result of the Covid-19 test of a person. There were suitable arrangements in place to ensure people discharged from hospital were all tested for Covid-19 before returning to live back in the service.

Alternative forms of maintaining social contact were used for people to keep in contact with family and friends, which included video, phone calls and window visits. Where visits were permitted, for example professionals visiting people, there were clear procedures in place to prevent onward transmission of the virus. The procedure was that essential visitors were asked to wear appropriate personal protective equipment (PPE), have their temperature checked, respond to questions relating to their health and to sanitise their hands before being allowed into the service.

People were supported by a committed caring staff team who understood their needs well. The registered manager confirmed agency staff did not work in the service, providing people with consistent support from staff. Staff were well supported and praised the registered manager for being knowledgeable about Covid-19 and staff confirmed they were available to talk with about any issues or queries.

There had been regular coronavirus testing for people living in the service and staff. People were tested at least monthly and staff weekly for Covid-19.

We observed staff using PPE correctly and in accordance with current guidance. Staff had received up to date external training in relating to Covid-19, infection control and wearing PPE. There were clear arrangements for putting on and taking off (donning/doffing) PPE, including a designated area for this and relevant signage displayed in the designated area. The service had a good supply of PPE and staff had no concerns about the quality or quantity of the PPE.

Infection risks to people living in the service and staff working there were assessed and managed. There was a designated infection prevention and control lead who demonstrated good awareness of their role and responsibilities. The premises looked clean and hygienic throughout. There were cleaning schedules to follow, which included the routine cleaning of high touch areas such as handrails, light switches and door handles.

There were a range of policies and procedures which had been reviewed and updated since the pandemic

started. These included contingency plans for managing adverse events, such as Covid-19 outbreaks and visiting protocols. The registered manager and deputy manager regularly monitored and audited compliance with the infection prevention and control measures they had put in place. For example, observing and checking that staff wore their PPE correctly.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# 130 Whitworth Road

## **Detailed findings**

### **Background to this inspection**

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 11 November 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.