

Sage Care Homes (Jansondean) Limited

Jansondean Nursing Home

Inspection report

56 Oakwood Avenue
Beckenham
Kent
BR3 6PJ

Tel: 02086507810
Website: www.sagecare.co.uk/jansondean

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23 October 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Jansondean is a care home that provides accommodation and nursing care for up to 28 older people. At the time of the inspection 17 people were using the service.

Why we inspected

We undertook this targeted inspection to check on a specific concern we had about visiting arrangements at the home. The overall rating for the service has not changed following this targeted inspection and remains requires improvement.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

We found the following examples of good practice.

At the time of the inspection the home was following the current government guidance in relation to infection prevention and control. There were no relatives visiting people at the home. The provider ensured that people using the service could maintain links with family members and friends. They were able to communicate with their relatives using video calls and telephone calls. The manager had sent letters to relatives advising them visiting had temporarily ceased. The manager had also developed a new visiting procedure for relatives and residents to ensure that people were clear about the procedure for future visits to the home.

All visitors including health care professionals and essential staff were screened for symptoms of acute respiratory infection before being allowed to enter the home. They were supported to follow national guidance on wearing personal protective equipment (PPE) and social distancing. We saw the home was clean and hygienic throughout.

The provider had appropriate arrangements in place to help prevent the spread of Covid 19. They ensured all staff had received training on Covid 19, infection control and the use of PPE. We observed staff wearing appropriate PPE and socially distancing throughout our visit.

The provider had appropriate arrangements to test people and staff for Covid 19 and was following government guidance on testing. There were designated nursing staff that carried out all testing on people using the service and staff. This ensured that people and staff were tested for Covid 19 in a consistent way.

Black, Asian and Minority Ethnic Covid 19 risk assessments were carried out with people using the service and staff to ensure they could live and work safely at the home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Jansondean Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to further develop their approach.