

Samuel Hobson House Limited

Samuel Hobson House

Inspection report

22 Knutton Road Newcastle ST5 0HU

Tel: 01782620011

Website: www.samuelhobsonhouse.co.uk

Date of inspection visit: 07 December 2020

Date of publication: 17 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Samuel Hobson House provides accommodation and personal care for up to 39 people in one adapted building. At the time of the inspection there were 31 people living at the home.

We found the following examples of good practice

- The visiting policy had been shared with relatives. This included a visitor risk assessment, booking system and details of the procedure to be followed to keep people safe.
- When visits had been restricted other methods were used to ensure people maintained contact with their loved ones such as, video/phone calls and window visits. The registered manager kept in regular contact with relatives to provide updates on their relative's wellbeing.
- Zoning and cohorting of staff was in place to ensure the risk of cross transmission was reduced.
- The environment was well maintained and clean. Additional cleaning of regular touchpoints was completed to lower the risk of cross transmission.
- Staff were supported by the registered manager to lower any anxieties and the provider had implemented an internal health and wellbeing service for staff to access if needed.
- Infection Prevention and Control policies and procedures were in place and were regularly reviewed to ensure they contained up to date guidance for staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Further information is in the detailed findings below.



Samuel Hobson House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 07 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.