

Meridian Healthcare Limited

Lauren Court Residential Care Home

Inspection report

Shelley Road
Blacon
Chester
Cheshire
CH1 5US

Tel: 01244373761

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23 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lauren Court is a residential care home providing personal care to 39 people aged 65 and over at the time of the inspection. The service can support up to 48 people. Accommodation is across two separate floors.

We found the following examples of good practice.

The provider had developed a Prevention and Protection plan for Lauren Court. This was a detailed risk assessment and management plan to support staff in managing any risks relating to the Covid-19 pandemic. This was clear to follow and regularly updated.

At the time of the inspection residents were unable to see visitors in person. However, people could keep in touch by phone and skype. In preparation for future visits, a designated visiting room containing easy to clean furniture and protective screens was in place.

People spoke positively about the care they received and told us staff were, "very nice". Relatives felt well informed about their loved ones care. One told us, "I am totally happy with the staff, they are great."

The registered manager had ensured systems were in place to implement regular testing of both staff and residents. We observed tests being completed during our inspection.

Staff had access to the personal protective equipment (PPE) they needed and there were PPE 'stations' situated outside bedroom doors.

Lauren Court was visibly clean and the environment supported safe working practices to reduce the risk of transmission of Covid-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lauren Court Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.