

Royal Mencap Society

92 North Street

Inspection report

Bridgetown
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Staffordshire
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Date of inspection visit:
25 March 2021

Date of publication:
21 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

92 North Street provides accommodation and personal care to people who have learning disabilities and or autism. The service can provide support for up to 12 people. At the time of the inspection, there were 11 people living at the service.

We found the following examples of good practice.

The registered manager adhered to the government guidance on care home visits and had purchased equipment for the visiting room which could be easily and readily cleaned and sanitised.

The staff team had supported people to learn about COVID-19 and the associated risks. As a result, people had a greater understanding about how to keep themselves safe.

Staff have been encouraging and supporting one another about appropriate and correct wearing of PPE to mitigate the risk of errors.

The registered manager had become a COVID-19 outbreak buddy to other managers across Mencap services to share learning and good practice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured the service were following safe infection prevention and control procedures to keep people safe.

92 North Street

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.