

Potensial Limited

# Beaufort House

## Inspection report

2 St Vincent Street  
Redcar  
Cleveland  
TS10 1QL

Tel: 01642481114  
Website: [www.potensial.co.uk](http://www.potensial.co.uk)

Date of inspection visit:  
27 January 2022

Date of publication:  
21 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Beaufort House is residential care home for up to six people with a learning disability and/or autistic spectrum condition. At the time of this inspection, four people were using the service.

We found the following examples of good practice.

- Staff followed government guidance in relation to personal protective equipment (PPE) and infection prevention and control (IPC). The home had ample supplies of PPE and stock levels were monitored by the registered manager.
- All staff had undertaken training in infection prevention and control. Observations of staffs practice in relation to donning and doffing PPE and hand hygiene had been completed.
- Regular Infection Prevention and Control audits had been completed to ensure the service was providing safe care and staff were following guidance.
- Policies in relation to COVID-19 were comprehensive and regularly reviewed to reflect best practice.
- There were robust visiting arrangements in place, including a bookings system, screening questionnaires, rapid lateral flow testing and use of personal protective equipment. Visiting had taken place in line with government guidance.
- The provider had taken action to support staff well-being throughout the pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Beaufort House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
  - We were assured that the provider was meeting shielding and social distancing rules.
  - We were assured that the provider was admitting people safely to the service.
  - We were assured that the provider was using PPE effectively and safely.
  - We were assured that the provider was accessing testing for people using the service and staff.
  - We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
  - We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
  - We were assured that the provider's infection prevention and control policy was up to date.
  - The provider and registered manager ensured government guidance in relation to visiting in care homes was being promoted and followed at all times.
- From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.