J.E.M. Care Limited

Ann Challis

Inspection report

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Date of inspection visit:
25 November 2020

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08 December 2020

Ratings

Overall rating for this service	Inspected but not rated

Is the service safe?	**Inspected but not rated**

Summary of findings

Overall summary

Ann Challis is registered to provide accommodation and personal care for up to 23 people. There were 21 people living at the home on the day of our inspection.

The home was clean and cleaning schedules were in place. The management team had oversight of the cleaning schedules and completed regular audits to ensure cleaning practices were to a high standard. Staffing had received training in infection, prevention and control and donning and doffing. Staff were aware of the correct personal protective equipment (PPE) they need to use which was in plentiful supply and replenished weekly.

The home was part of regular testing for COVID-19. Procedures were in place to isolate those with positive tests. Additional checks were made on people and staff to assure the provider, they were not showing symptoms.

Regular contact was made with family and friends including window visits, video calls and telephone calls.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Ann Challis

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was announced.

Inspected but not rated

Is the service safe?

Our findings

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.