

Dalmeny House Limited

# Dalmeny House

## Inspection report

2 The Boulevard  
Sheringham  
Norfolk  
NR26 8LH

Tel: 01263822355

Date of inspection visit:  
25 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Dalmeny House is a Victorian house which has been converted into a care home. It provides care for up to 13 people, most of whom are living with a mental health condition. At the time of the inspection 11 people were living in the home and one person was in hospital.

We found the following examples of good practice.

People were supported to maintain contact with their family and friends by telephone or video calling. People could also have one designated visitor by prior arrangement. There was a shelter in the garden which allowed for socially distanced visits.

People were able to still enjoy their hobbies and interests. During the visit, some people were outside tending to the garden. There were also plants throughout the home people were growing ready to put in the garden. There was an allotment away from the home where people grew vegetables. Other activities such as arts and crafts, mindfulness and movie nights also took place.

Staff were observed to be wearing the correct Personal Protective Equipment (PPE), this included wearing additional PPE when entering people's rooms. There was a designated room for staff to put on and take off their PPE.

Policies and procedures in relation to infection prevention and control were regularly reviewed and updated to reflect changes in national guidance.

People living in the home, and the staff were tested for COVID-19 at regular intervals in accordance with Government guidelines.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Dalmeny House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.