

Justcare Homes Limited

The Beeches

Inspection report

59 High Street
Mansfield Woodhouse
Mansfield
Nottinghamshire
NG19 8BB

Tel: 01623421032

Date of inspection visit:
27 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Beeches is a care home and is registered for up to 26 people including people living with dementia. At the time of the inspection, the home had 15 people living there.

The Beeches had robust arrangements for visitors which reflected government guidelines. There was a designated conservatory for people to receive visits in private with a designated walkway to prevent people having to enter the main building.

Signage had been clearly displayed on the front door and there was detailed guidance on donning and doffing and hand washing procedures for all visitors.

Personal protective equipment (PPE) was available for visitors. Visitors were required to show negative Lateral Flow Test (LFT) result and were screened for symptoms of COVID-19 prior to entry to the service. Vaccination status for visiting professionals was recorded and stored securely.

The home looked clean and hygienic. Domestic staff carried out regular cleaning with additional cleaning and disinfection of high touch points such as door handles or handrails.

The manager and staff ensured that people living at The Beeches fully understood the ongoing pandemic. People were supported to make informed choices regarding testing for COVID-19 and receiving the vaccination. Advocates had been included in best interest decisions for people unable to give consent.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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The Beeches

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- People were receiving visits that aligned with current government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.