

# Goldthorpe Medical Centre

## Inspection report

Goldthorpe Green  
Goldthorpe  
Rotherham  
South Yorkshire  
S63 9EH

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good



Are services safe?

Good



Are services effective?

Good



Are services caring?

Good



Are services responsive?

Good



Are services well-led?

Good



# Overall summary

We carried out an announced comprehensive inspection at Goldthorpe Medical Centre on 10 April 2019 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.

- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Improve the identification of carers to enable this group of patients to access the care and support they need.
- Continue to review telephone access to improve the current system.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector and a GP specialist advisor.

## Background to Goldthorpe Medical Centre

Goldthorpe Medical Centre is located at Goldthorpe Green, Goldthorpe, Rotherham, S63 9EH. The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury. The provider has other locations registered with the Commission that include three other GP practices, the out-of-hours service, the extended access service and the accident and emergency streaming service.

Goldthorpe Medical Centre is situated within the NHS Barnsley Clinical Commissioning Group (CCG) and provides services to 4,413 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider, Barnsley Healthcare Federation CIC registered with the CQC in January 2019. They were previously responsible for delivering services at the

practice under another organisation. The practice employed three salaried male GPs', two advanced nurse practitioners, a practice nurse, a health care assistant and a team of managerial and administration staff. The practice is part of a network of GP practices within the Federation.

There are lower than average number of patients between the age of 65 to 84 registered at the practice. The National General Practice Profile states that 0.4% of the practice population is from an Asian background with a further 0.9% of the population originating from black, mixed or other non-white ethnic groups.

Information published by Public Health England, rates the level of deprivation within the practice population group as one, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Income deprivation indices affecting children (34%) and older people (21%) are significantly higher than the CCG (24% and 20%) and England (both 20%) averages. Male life expectancy is 77 years compared to the national average of 79 years. Female life expectancy is 80 years compared to the national average of 83 years.