

## Mr Paul and Mrs Gloria Crabtree Wentworth Hall Residential Home

#### **Inspection report**

Church Drive Wentworth Rotherham South Yorkshire S62 7TW Date of inspection visit: 09 March 2021

Date of publication: 26 March 2021

Tel: 01226748618

#### Ratings

#### Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated** 

## Summary of findings

#### **Overall summary**

Wentworth Hall is a residential care home providing support and accommodation for up to 23 people. At the time of our inspection there were 13 people using the service. The care provided is for people who have needs associated with those of older people. Some people residing at the home were living with dementia.

We found the following examples of good practice.

The provider had a process in place to enable relatives to visit their family members in a safe way by using a summer house with screening in place, gazebo and window visits. Visitors were required to have their temperature taken and asked to complete a form to ensure they are not showing any symptoms of illness. The home also facilitated phone calls, skype, email and video calls, to ensure people were able to communicate with their family and friends.

Social distancing was observed as far as it was practicable to do so. Staff wore appropriate personal protective equipment (PPE), regularly washed their hands and applied hand sanitiser. Staff had completed training in infection control, COVID-19 and putting on and taking off PPE.

Staff and people using the service took part in the home's testing programme. Staff were tested three times a week and people using the service were tested monthly. Appropriate actions were taken if anyone tested positive for COVID-19.

The home was clean and there were no malodours. Staff had access to cleaning products and the cleaning of high touch areas such as door handles and handrails, were cleaned regularly. Furniture throughout the service had been discreetly positioned to promote social distancing.

We were assured that this service met good infection prevention and control guidelines.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated** 



# Wentworth Hall Residential Home

**Detailed findings** 

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2021 and was announced.

### Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.