

## Station Road Dental Partnership

# Station Road Dental Surgery

### Inspection report

107 Station Road  
Birchington  
CT7 9RE  
Tel: 01843842153

Date of inspection visit: 29 August 2023  
Date of publication: 26/09/2023

## Overall summary

We undertook a follow up focused inspection of Station Road Dental Practice on 29 August 2023. This inspection was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had remote access to a specialist dental advisor.

We had previously undertaken a comprehensive inspection of Station Road Dental Practice on 02 August 2023 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17. Good governance of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Station Road Dental Practice on our website [www.cqc.org.uk](http://www.cqc.org.uk).

When 1 or more of the 5 questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

### **Our findings were:**

#### **Are services well-led?**

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breaches we found at our inspection on 02 August 2023.

# Summary of findings

## Background

Station Road Dental Practice is in Birchington in Kent and provides NHS and private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for disabled people, are available near the practice. The practice has made reasonable adjustments to support patients with specific needs.

The dental team includes 3 dentists, a foundation dentist, 2 qualified dental nurses, 2 trainee dental nurses, a dental hygienist, a practice manager and 2 receptionists. The practice has 3 treatment rooms.

During the inspection we spoke with the practice manager. We looked at practice policies, procedures and other records to assess how the service is managed.

The practice is open:

- Monday to Friday 9am to 5pm

The practice is closed between 1pm and 2pm for lunch.

# Summary of findings

## The five questions we ask about services and what we found

We asked the following question(s).

**Are services well-led?**

**No action**



# Are services well-led?

## Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 29 August 2023 we found the practice had made the following improvements to comply with the regulation:

- All staff had completed safeguarding training to the correct level. Some staff had completed additional level 3 safeguarding training for adults and children.
- All documents required under current legislation for staff recruitment were available. We saw documents for full employment history with gaps explained, identification, disclosure and barring service checks, satisfactory conduct in previous employment, hepatitis B vaccination status and current indemnity.
- All staff had completed training for medical emergencies
- Audits for infection control, radiographic image quality and disability access had been conducted. There were action plans the practice were currently working through, learning points and a date for re-audit recorded.

The practice had also made further improvements:

- An antimicrobial prescribing and patient record audits had been completed. The practice was currently working through the documented action plans and learning points recorded.