

Derby City Council

Perth House

Inspection report

Athlone Close
Chaddesden
Derby
Derbyshire
DE21 4BP

Tel: 01332717550

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04 February 2022

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10 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Perth House is registered to provide personal care and accommodation for up to 39 older people and younger adults. The service supports people who require rehabilitation following a hospital admission; prior to returning home or to another care service. The intermediate care team who worked with the staff at Perth House had their offices within the building. At the time of our inspection there were three people using the service.

We found the following examples of good practice.

There were PPE stations throughout the service and hand sanitiser outside each room.

Staff had been allocated to provide one to one support for people living at the service, this reduced the risk of cross contamination.

Staff had been trained in infection prevention and control, food hygiene and COVID-19. They had also been trained in hand washing and donning and doffing personal protective equipment. Staff were also assessed as to their competency with infection control practises.

Senior staff and managers all have laptops so that they are not sharing equipment. All staff have mobile phones and there is a separate phone for residents and also two tablets so that people can make video calls to relatives.

The registered manager had adapted staff training and now train in smaller groups used to have eight staff members now do hour slots with two people.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result.

We saw that cleaning took place throughout the service, even in areas which were unoccupied. Staff had individual rooms where they took their breaks and they also had a separate room for donning and doffing personal protective equipment.

During the first outbreak of COVID-19 staff had not shared transport to reduce the risk of cross contamination and where necessary the service had paid for taxi's where other transport was not available. This practice had continued throughout to reduce the risk of cross contamination.

The registered manager had developed a range of folders for the staff to be able to quickly reference information on COVID-19. There was a notice board which had clear information about caring for people who tested positive and those who were negative. There was also a COVID-19 risk assessment on the board which was regularly reviewed.

There was a robust infection prevention and control audit in place. If there were any areas for improvement

identified, there was a clear action plan on how this had been followed up.

Professional visitors had a sign in sheet where it asked for lateral flow test result and vaccine status. The registered manager had a log of professional visitors who regularly entered the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in our detailed findings below.

Perth House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 4 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.