

Beth-Ezra Trust

Beth Ezra

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beth Ezra is a 'care home' for older people, some of whom live with dementia. The service can accommodate up to 20 people. At the time of this visit there were 18 people living at the home.

We found the following examples of good practice.

- The service used a booking system for visits from families and friends and staggered the times of visits to reduce the risk of spreading infection between people. Visits took place in the garden, with a transparent screen between people and their visitors. Visitors coming from far away could book two visiting time slots in a row. The service screened visitors for Covid-19 symptoms and could take visitors' temperature before they entered the building. The service gave visitors Personal Protective Equipment (PPE), including face masks and hand sanitiser and provided detailed guidance to staff and visitors on how to put on and take off PPE.
- The service had an infection prevention and control lead and people were admitted into the home in accordance with national guidance. The provider made sure people being discharged from hospital had tested negative for Covid-19 before being admitted into the home and new admissions had to isolate for 14 days. The provider was regularly testing people and staff for Covid-19, in accordance with government guidance.
- The provider had a flat next door to the service that could be used to support people to isolate or socially distance. People that had to isolate had their own dedicated staff who provided a support bubble to support all their needs. The service used video calls to make sure people had regular contact with their families and friends and the provider delivered activities for people in creative ways. For example, staff set up a café in the service every Friday to recreate people's experience of going to the café across the road.
- The provider supported people and staff to stay safe. Staff had been trained and were confident in the management and prevention of infection. People had been given information about Covid-19 and had received hand washing training. The provider had offered each member of staff a payment towards buying a bicycle, so staff could use public transport less and had liaised closely with the GP to support people with anxiety during Covid-19.
- The provider had an up-to-date infection prevention and control policy and business contingency plan and used a Covid-19 pandemic checklist and a daily PPE monitoring system to make sure the service was well prepared and had a large stock of PPE.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 26 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.