

Shepherds Lodge Residential Home Limited

# Shepherds Lodge Residential Home

## Inspection report

4 West Mount  
Barrow In Furness  
Cumbria  
LA14 5LQ

Tel: 01229431439

Date of inspection visit:  
18 February 2022

Date of publication:  
17 March 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Shepherds Lodge Residential Home provides accommodation and personal care for up to six people who have a learning disability or mental health needs. Five people were living there when we inspected. The home is in a residential area of Barrow in Furness. Accommodation is provided in single bedrooms over two floors. There are four bedrooms on the first floor of the home and two bedrooms on the ground floor of the property. The home has a range of communal areas that people share.

We found the following examples of good practice.

The registered manager had robust systems to prevent people entering the home spreading infection. People had to provide evidence of a negative Lateral Flow Device COVID-19 test taken on the day of their visit. People also had to show evidence of their COVID-19 vaccination status, where this was legally required.

Staff ensured people entering the home were provided with appropriate Personal Protective Equipment, (PPE).

Staff had been trained in how to put on and remove PPE safely.

The registered manager had supported safe visiting in the home and in the community. They had recognised people's anxiety levels had increased during the pandemic. Staff gave people reassurance to enable them to access the community.

The service had been responsive to people's changing needs. The registered manager had adapted the accommodation provided to ensure it continued to meet people's needs.

The registered manager had arranged furniture in communal areas to support social distancing. Staff gave people guidance about maintaining their safety.

People who lived in the home and staff carried out regular testing for COVID-19, in line with government guidance.

The registered manager had worked with other services to ensure people who lived in the home and staff had access to COVID-19 vaccines and booster doses.

The registered manager had made an active decision not to admit anyone to the service during the pandemic. They were aware of the steps to follow to ensure any new admissions were safe and in line with government guidance.

The registered manager and staff had been flexible in their approach during the pandemic. They had worked together to keep people safe and well cared for.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Shepherds Lodge Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 February 2022 and was unannounced.

# Is the service safe?

## Our findings

Staffing.

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The registered manager had followed government guidance about supporting visits in and out of the home.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.