

National Schizophrenia Fellowship

Moultrie Road

Inspection report

3 Moultrie Road
Rugby
Warwickshire
CV21 3BD

Tel: 01788547585
Website: www.rethink.org

Date of inspection visit:
21 January 2022

Date of publication:
09 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Moultrie Road is a care home that provides personal and nursing care for seven people with mental health conditions. The accommodation was established over three floors. On the ground floor there were a communal lounge, a dining room, laundry area, a communal kitchen, a bedroom and a bathroom. On the second and third floor there were bedrooms and bathrooms.

The home also provides support for four people in the local community through a supported living scheme.

Moultrie Road ensured current government guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of infection to people living at the home. This included comprehensive checks for visitors on arrival.

The registered manager had a methodical and organised approach to recording individuals COVID-19 vaccination status and COVID-19 test results. Detailed and up-to-date policies and procedures were in place.

There were some issues with staff use of personal protective equipment, and staff weekly testing for COVID-19. However, guidance was shared with the provider to ensure improvements were made.

Therefore, we were somewhat assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Moultrie Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID 19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. Staff were not always using hand gel or soap and water after removing gloves. This was not in line with the national guidance on the use of PPE. There were not clinical waste bins for PPE once taken off in the kitchen and laundry areas.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. Staff were completing a monthly PCR test and twice weekly LFD test as a minimum. However, the national guidance was that staff should complete three LFD tests per week.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Some areas of the home required more thorough cleaning as there was visible dirt, such as the second floor bathroom.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.