

Treasure Homes Limited

Abbots Leigh Manor Nursing Home

Inspection report

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12 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Abbots Leigh Manor Nursing Home is a care home that provides accommodation and personal and nursing care for up to 69 people. Accommodation is spread over four floors, each floor being accessible by a passenger lift. At the time of this inspection there were 43 people living in the home.

We found the following example of good practice.

The service had visiting procedures in place to check visitor's temperature's and visitors were not let into the home if they were running a high temperature. There was plenty of PPE available for visitors on arrival along with hand sanitiser and hand washing facilities.

The home was clean and fresh and there was regular high touch area cleaning such as door handles, light switches, banisters, furniture and buttons for the lifts. The home was equipped with all the necessary equipment and cleaning products to maintain a clean and safe environment.

Staff had access to plenty of personal protective equipment (PPE). There was a weekly testing programme for staff. This consisted of a polymerase chain reaction (PCR) test and a twice weekly lateral flow test (LFT). Most people and staff had received their first dose of the vaccine. When people were admitted from home or hospital, they had to have a negative PCR result and had to isolate in their room for a 14-day period.

The staff team were supporting people to keep in contact with their family with telephone and video calls and visits were being undertaken in the conservatory behind a screen. The home was planning to open back up to visitors in the next week inline with government guidance which including testing visitors with a LFT test.

Staff practiced social distancing from their work colleagues and people as much as they were able to. Chairs and dining room furniture had been spaced to support the two-meter social distancing guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Abbots Leigh Manor Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were not assured all bins had a pedal foot action or that clinical waste was being disposed of into a clinical waste bin so that it could be handled in line with contaminated waste. We fed this back to the provider and registered manager for them to take the necessary actions required.
- During the inspection we found some areas of the home could benefit from increased ventilation. For example, the staff room, corridors, dining area and lounges could periodically have a window open to refresh the air preventing a possible COVID-19 viral build up. We fed this back to the provider and registered manager.

We have also signposted the provider to resources to develop their approach.