

Rowles House Limited

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## Inspection report

Rowles House  
28-30 Barton Road  
Luton  
Bedfordshire  
LU3 2BB

Tel: 01582505692

Date of inspection visit:  
08 December 2020

Date of publication:  
21 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Rowles House is a residential care home supporting people who are living with forms of dementia, 25 people were living at the home when we inspected.

We found the following examples of good practice.

Relatives and staff had separate entrance points. A senior member of staff checked staff's and visiting professional's temperatures on entry to the home. Staff had an area to put on and take off their personal protective equipment (PPE). Relatives had a space which was cleaned after each use to spend time with their relatives. The home was clean and there were pleasant odours about the home. Processes were in place to promote social distancing among people at the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 8 December 2020 and was announced.

## Is the service safe?

### Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.