

Lonsdale Midlands Limited

Lonsdale Midlands Limited - 118-120 Dudley Street

Inspection report

118-120 Dudley Street
Carters Green
West Bromwich
West Midlands
B70 9AJ

Tel: 01215802573

Date of inspection visit:
12 November 2020

Date of publication:
23 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Lonsdale Midlands Limited - 118-120 Dudley Street provides accommodation, nursing and personal care for a maximum of eight adults who may have learning disabilities or Autism. At the time of the inspection there were seven people living at the service.

We found the following examples of good practice.

- Personal Protective Equipment such as masks, gloves and aprons were provided to visiting professionals on entry to the building to ensure compliance with national guidance. A screening tool was completed prior to entry to ensure visitors had not been exposed to Covid-19.
- People were supported to keep in touch with family members via telephone or video calls. A social media group had been set up with people to enable relatives to see photographs of what activities were going on in the service.
- Where people or staff had received a positive Covid-19 test, the provider followed national guidance relating to self-isolation. Some staff who had tested negative for Covid-19 moved into the service to ensure people remained safe.
- Easy read guidance was made available to people to help them understand Covid-19 and why staff were wearing masks, gloves and aprons.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.