

Heathfield Residential Home Limited

Heathfield Residential Home

Inspection report

20-22 Alexandra Road
Grappenhall
Warrington
Cheshire
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Date of inspection visit:
22 February 2022

Date of publication:
11 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Heathfield Residential is a 'care home' providing accommodation and personal care for up to 25 older people. At the time of the inspection, 21 people were living at the home.

We found the following examples of good practice

Staff were observed wearing the correct PPE and complying with infection prevention and control (IPC) arrangements.

IPC training had been provided to the staff team. Staff also told us they were regularly updated with COVID-19 guidance and best practice that needed to be followed.

All staff were engaged in routine COVID-19 testing regimes. This enabled the provider to detect and manage any positive cases in a timely manner.

The home was clean, hygienic and well-maintained; we were provided with regular cleaning and enhanced cleaning schedules and routine IPC audits were also being completed.

All staff, visitors and relatives were required to show a negative COVID-19 test result before entering the home, this helped to mitigate and reduce the risk of transmission.

The provider ensured that safe visiting arrangements were in place; there were no unnecessary restrictions placed on the home and adaptations had been made to help people maintain contact with their loved ones. For instance, garden and pod visits.

The provider ensured that they were compliant with COVID-19 vaccination requirements that came into effect on 11 November 2021.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Heathfield Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of The Care Quality Commission's (CQC) response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was announced. We gave the service several hours' notice of the inspection

Is the service safe?

Our findings

Staffing

- Effective measures were in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks were effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- Visiting arrangements were in line with Government guidance and best practice. People were supported to maintain contact with their loved ones and the appropriate IPC measures and arrangements were in place to keep people safe.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccinations in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.