

# Cadogan Care Limited

# Goldcrest

## Inspection report

183 Dorchester Road  
Weymouth  
Dorset  
DT4 7LF

Tel: 01305830400

Date of inspection visit:  
16 March 2021

Date of publication:  
06 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Goldcrest is a care home registered to provide accommodation and personal care for up to 26 people. The home specialises in the care of older people living with dementia. At the time of the inspection there were 17 people living at the home.

We found the following examples of good practice.

Risks to people were being minimised because staff were following good infection prevention and control practices and wearing appropriate personal protective equipment.

The registered manager was keeping up to date with guidance relating to COVID-19 and was carrying out regular audits. This helped to make sure people received support in accordance with up to date guidance.

People were being supported to keep in touch with friends and family by visits, phone and video calls and letters. This had included facilitating safe visits for a number of people on Mother's Day.

People and staff were participating in regular testing for COVID-19 which included rapid on-site tests and weekly laboratory tests.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Goldcrest

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.