

# Accomplish Group Support Limited

## Sheridan House

### Inspection report

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Date of inspection visit:  
12 November 2020

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### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Sheridan House is a residential care home providing personal care and support to nine people with learning disabilities and autism at the time of the inspection. The care home is a large building across two floors. Each person's bedroom has ensuite facilities as well as having access to a shared dining room, lounge, kitchen and large garden.

We found the following examples of good practice.

The registered manager had developed social stories for people living in Sheridan House on topics related to COVID-19, which included regular testing. These supported people's understanding of why they were having COVID-19 tests and what they should expect. Information was provided to people in easy read formats.

People were encouraged to have tests weekly, and people were empowered to decide if they were tested, and where the test would take place. For example, one person in the service chose to be tested on their mini bus.

All people living in the service, and staff had COVID-19 risk assessments. This included information on how to keep people safe and how to minimise the spread of infection. The manager had a business continuity plan in place and had identified areas of the building which would be used if there was an outbreak.

Staff ensured all visitors to the service, including professional visitors and contractors, had their temperature taken on arrival and completed a health questionnaire. Visitors wore full PPE (personal protective equipment) throughout the duration of their visit. Relatives met with people outside in an external building. These visits were made by appointment, and the room was cleaned by staff after each visit.

The service looked extremely clean and was odourless. The registered manager carried out regular spot-checks on the cleanliness of the building and completed formal infection prevention and control audits.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that this service met good infection prevention and control guidelines

Further information is in the detailed findings below.

**Inspected but not rated**

# Sheridan House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 12 November and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.