

Wakefield MDC

# Dovecote Lodge

## Inspection report

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Date of inspection visit:  
17 February 2022

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03 March 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Dovecote Lodge is registered to provide personal care for up to 28 people. At the time of the inspection the home was providing care and support to 14 people. The home is a detached property with a passenger lift to access the upper floor. On the ground floor and first floor there are several communal living areas and bathrooms.

We found the following examples of good practice.

The service had dedicated staff to ensure people were admitted safely and continued to be supported in the service in accordance with national guidance. Staff at Dovecote Lodge supported people and their relatives to understand the policies and procedures surrounding protection against COVID 19, the isolation processes and how the service could help them to keep people safe.

Social media applications, such as mobile phones and computer systems were used to maintain contact between people and their relatives. During our visit we observed the staff using personal protective equipment, (PPE) safely.

The registered manager told us sufficient stocks of PPE were available and our observations confirmed this. A staff member told us, "We always have access to PPE and never run short."

People living in the home and staff were tested regularly for COVID-19. There were no staff employed who had not been vaccinated.

The home was clean and hygienic. Cleaning schedules were in place and PPE stations were in situ around the home. Additional cleaning protocols were in place to ensure all areas of the building were regularly sanitised.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Dovecote Lodge

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.