

Hunters Healthcare Limited

Hunters Down Care Home

Inspection report

Hartford Road
Huntingdon
Cambridgeshire
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Tel: 01480456899

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11 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hunters Down Care Home is registered to provide accommodation and nursing care for up to 102 people. At the time of our inspection there were 82 people living at the service.

The service is a two storey premises located on the outskirts of Huntingdon. The service has communal lounges and dining areas on each floor and all bedrooms are single rooms with an en-suite shower room. The service is divided into five separate units called communities. People are cared for in a community according to their needs and levels of independence.

We found the following examples of good practice.

Visitors, one or two people only, could visit their family member, friend by appointment only. This would be a socially distanced garden visit wearing a face mask. Gaps in-between each visit were 45 minutes. This was to allow staff to clean. On arrival into the building, a visitor must wait to enter, sign in and have their temperature checked. They also must answer a health declaration around COVID-19. The manager confirmed that people's relatives were communicated to re COVID-19 restrictions when booking their visit, by telephone, via email, letters and the locations Facebook page.

Staff were asked to socially distance when on their break and the manager and care manager told us that staff breaks were staggered to promote this. Additional smoking areas outside of the building had been set up to also reduce the risk of staff congregating together.

The manager and care manager told us that staff were cohorted into the different communities (units) each shift and remained there, to reduce the risk of cross contamination. This was particularly important in the dementia communities where people struggled to socially distance. This was because they may not have the mental capacity to maintain this information.

There was an infection control policy that included a decontamination section re COVID-19 and fluids spillage. There was also a stand-alone COVID-19 policy for staff to refer to for updated guidance. This included a COVID-19 care after death policy. For anyone on end of life a named relative /friend was at an agreed time able to sit with the person in the room whilst wearing full PPE.

Within the providers organisation a COVID-19 team had been set up to triage information and government guidance to support care home managers and staff as and when it changed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hunters Down Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.