

Kelam Health Care Limited

Paxton Hall Care Home

Inspection report

Rampley Lane
Little Paxton
St Neots
Cambridgeshire
PE19 6NY

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Date of inspection visit:
29 January 2021

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15 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Service type

Paxton Hall Care Home is a residential care home providing accommodation and personal care to older people and people living with dementia in one adapted building. The service can support up to 39 people.

We found the following examples of good infection prevention and control (IPC) practice.

The service was only receiving essential visitors at the time of our inspection. Any person entering the building had their temperature taken, completed a health questionnaire, sanitised their hands and wore full personal protective equipment (PPE). We observed staff wearing PPE correctly, social distancing and good standards of infection prevention and control. Disposable crockery and cutlery were used to prevent the risk of infection spreading for any person admitted to the service.

The service had dedicated visiting facilities which had been paused at the time of our inspection. The registered manager had various ways relatives and friends could visit any person who was unwell or on end of life care. The number of visitors and length of visit was based on individual circumstances. Additional measures had been implemented for people including technology for virtual meetings with family members.

Staff supported people to be safe as they wore full PPE and adhered to good standards of IPC to mitigate the risk of cross contamination or spreading infections. Changes to the layout of equipment, furniture and the service helped keep people safer including promoting social distancing. Staff had separate facilities for putting on and taking off PPE and COVID-19 testing.

Swift and effective action was taken if staff or people tested positive or if they had been in contact with a person who had tested positive. Individual risk assessments were in place for any person or staff member at an increased risk of infections.

Audits and governance were effective in ensuring the premises were clean, odour and clutter free. Learning about COVID-19 testing had been implemented and this increased safety for people and staff. The registered manager told us that they worked collaboratively with their local GP as a clinical lead with support from other health professionals.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Paxton Hall Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.