

Scaleford Care Home Limited

# Scaleford Care Home

## Inspection report

Lune Road  
Lancaster  
Lancashire  
LA1 5QT

Tel: 01524841232

Date of inspection visit:  
01 February 2022

Date of publication:  
11 April 2022

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

# Summary of findings

## Overall summary

Scaleford Care Home provides residential care for up to 32 older people, some of whom are living with dementia. At the time of this inspection there were 15 people living in the home. Scaleford Care Home is a large property with a variety of communal areas. The first floor is accessed via a stairlift.

We found the following examples of good practice.

Staff understood and followed effective infection prevention control (IPC) procedures. Personal protective equipment (PPE) was stored safely and was easily accessible to staff. Staff used PPE in line with current guidance.

People living in the home had been supported to isolate in line with current guidance when required. The home was spacious with a variety of communal areas which helped ensure people could maintain safe distances from others.

The provider ensured visitors followed current guidance in relation to visiting the home.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

## Is the service safe?

Inspected but not rated

Inspected but not rated

# Scaleford Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 1 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. Feedback from staff indicated staffing had not always been maintained during the recent COVID-19 outbreak. We reviewed rotas and found adequate cover had been maintained but this had meant one staff had worked up to 12 shifts without a day off.

### How well are people protected by the prevention and control of infection?

- The provider ensured people living in the home and staff took part in regular testing. However, feedback from staff suggested testing had not always followed government guidance. We discussed this with the registered manager who assured us testing had been completed correctly and in line with guidance.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.