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Claydon Lodge Care Home

Inspection report

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Tel: 01246852435

Date of inspection visit:
27 October 2020

Date of publication:
25 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Claydon Lodge Care Home is a residential care home that provides personal care and accommodation for up to 45 older people, some of whom may be living with dementia. At the time of our inspection there were 25 people receiving a service. The home has bedrooms, some of which have ensuite facilities, over two floors. On both floors there are communal spaces for dining, activities and relaxation.

We found the following examples of good practice

- People had been supported to keep in contact their relatives and friends through video technology and telephone calls.
- Staff and people living at the service continued to receive a Covid 19 test as part of the governments whole home testing scheme.
- Measures were in place for symptomatic people to be isolated and where this was not practicable, a risk assessment was completed, ensuring that other people were kept safe for the duration of the isolation period.
- Personal protective equipment (PPE) was readily available throughout the home and worn by staff following government guidance. PPE training had been completed by the registered manager and their infection control lead and cascaded to other staff. This included competency checks to ensure staff understanding.
- The registered manager had increased provisions for cleaning throughout the day, with hotspots such as handles and rails being cleaned more frequently.
- There was a core group of staff available to support people living at the home, no external staff had been required which reduced the risk of transmission of the infection.
- All staff assessed as vulnerable had been supported with individual risk assessments. This included consideration of staff from black, Asian and minority ethnic groups or those who had existing health conditions, to ensure they were supported effectively.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Claydon Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 September 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. However, there were some areas around the premises that we identified required further actions. The registered manager took immediate note of these points and assured us they would be addressed.

We have also signposted the provider to other resources to develop their approach. In particular further information on guidance for non healthcare settings to assist with prevention and control of the Covid19 virus. The registered manager has assured us they will implement the changes required.