

Advinia Care Homes Limited

Mill View Care Home

Inspection report

Bridgeman Street
Bolton
Lancashire
BL3 6SA

Tel: 01204319890

Date of inspection visit:
20 July 2021

Date of publication:
26 July 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Mill View is a residential care home providing personal and nursing care for up to 180 people aged 65 and over. At the time of the inspection, the service was supporting 158 people across six single story units on the same site. Each unit specialised in; residential, nursing or dementia care.

We found the following examples of good practice.

Visitors to the service were screened for symptoms of respiratory infections and were supported with prominent signage, guidance and the supply of hand sanitizer and PPE to wear on their visit.

Good, alternative methods of maintaining contact between people who used the service and their relatives had been implemented throughout the pandemic.

The service ensured people were admitted to the home safely. People were isolated for 14 days, as per guidance, following admission.

Risk assessments were in place for all, with particular risk assessments for people in higher risk groups.

Communal areas, such as outdoor spaces, were used creatively to help with IPC.

There was a separate entrance for people to use to access the testing hub, ensuring they did not have to walk through the home.

The service demonstrated an understanding of how and when to access local IPC resources to gain advice and support.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Mill View Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 July 2021 and was unannounced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.