

Derby Lodge (Preston) Limited

Derby Lodge

Inspection report

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Preston
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Tel: 01772718811

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25 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Derby Lodge is a residential care home providing personal care for up to 23 people living with a learning disability or autistic spectrum disorder, physical disability or younger adults. At the time of the inspection 22 people were living at the service.

At the time of the inspection there were strict rules in place throughout England relating to social restrictions and shielding practices. This was commonly known as the 'national lockdown - stay at home policy'. This meant the Covid 19 alert level was high and there were tighter restrictions in place affecting the whole community.

We found the following examples of good practice:

The provider and registered manager had comprehensive processes to minimise the risk to people, staff and visitors from catching and spreading infection. These included weekly Covid 19 testing for staff and every 28 days for people living in the home. Hand sanitiser and personal protective equipment (PPE) were available throughout the home. There were signs to remind staff and people about the use of PPE, importance of washing hands and regular use of hand sanitisers.

The infection control policy and people's risk assessments had been revised and updated in response to the pandemic. This helped ensure people were protected in the event of becoming unwell or in the event of a Covid 19 outbreak in the home. At the time of the inspection, one person was isolating in their room. They had been to hospital for treatment, had not tested positive for Covid 19, but were required to isolate on their return consistent with current guidance. We found these processes to be effective and robust. People, staff and management were complying with the rules.

Staff had comprehensive knowledge of good practice guidance and had attended Covid 19 specialist training prepared by the local authority. We noted staff were reminded of the guidance at the start of their shift. There were sufficient staff to provide continuity of support and ensure safeguards were in place should there be a staff shortage.

Policies and infection control processes were regularly reviewed when guidance changed. The home was clean and hygienic. All staff had received Covid 19 related supervision and had access to appropriate support to manage their wellbeing should it be required.

People's mental wellbeing had been promoted by innovative use of social media and electronic tablets so people could contact their relatives and friends. The provider had created a suitable visiting area where visitors did not need to fully enter the home. It was a safe and appropriate place for people to see their loved ones during the pandemic. The registered manager said they were preparing for its use at the time of inspection and had advised relatives of the facility.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

People were Safe. We were assured the provider managed infection prevention and control at the time of the inspection.

Inspected but not rated

Derby Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing people and visitors to the home from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure any infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.