

Devon County Council

Woodland Vale

Inspection report

New Street
Torrington
Devon
EX38 8DL

Tel: 01805622206

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06 November 2020

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21 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodland Vale is registered to provide accommodation for 20 people who require care and personal care. The service is purpose built and divided into two units all on the ground floor. All bedrooms are single occupancy and there is a variety of communal spaces including conservatory which can be accessed from an external door and was being used for family visits.

We found the following examples of good practice.

- All visitors to the service were only allowed to enter if they had arranged their visit and followed the services guidelines and protocols. This included signing a health declaration, providing their contact details and having their temperature checked.
- Everyone entering the building were to asked to wash their hands and then put on appropriate Personal Protective Equipment (PPE).
- Staff were diligent about ensuring good infection control regimes were maintained. They had regular updated training and supported each other to embed this into their every day practice.
- Cleaning regimes were detailed and included ensuring all areas were clean, clutter free and areas of high use such as door handles were wiped clean more than twice daily.
- People had been enabled to stay in contact with family and friends via facetime calls, phone calls, garden visits and socially distancing visits using one conservatory which was pre-bookable and time allowed for cleaning between visits.
- Staff were able to access the right PPE and confirmed there was no shortage of stock.
- Policies and procedures for infection control, COVID19 and safe admissions were in place and followed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

inspected but not rated.

Inspected but not rated

Woodland Vale

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 6 November 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.