

Mental Health Care (Hoylake) Limited

# Meols Drive Care Home with Nursing

## Inspection report

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24 March 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The home provides accommodation with nursing care for up to 12 people living with mental health difficulties or learning disabilities including autism. At the time of our inspection, 12 people were living in the home.

The home had recently experienced an outbreak of COVID-19 with some people and staff testing positive for COVID-19. Staff had followed national and local guidance during the outbreak to mitigate the risk of the spread of infection, working closely with the Wirral Infection Control Team.

Wirral Infection Control team visited the service on the 09 March 2022. They had no concerns about infection control or COVID-19 management. At this visit, we found the same. There were robust policies and procedures in place and the manager, and the staff team had worked hard to mitigate the risk of COVID-19.

Excellent provisions were in place to ensure visitors were safe to see their loved ones. There was a regular programme of COVID-19 testing for both staff and people living in the home and everyone had been vaccinated.

There were ample supplies of personal protective equipment (PPE) to ensure people were protected as much as possible from the risk of cross infection. PPE stations and hand sanitising gel was located throughout the home.

Cleaning was being managed throughout the home in accordance with government guidelines and the home was clean and hygienic on the day we visited.

Staff had received training in infection control and COVID-19. A weekly COVID-19 Committee meeting also took place to discuss the ongoing arrangements in place to mitigate the risk of COVID-19, share best practice and government updates. People living in the home were involved in this Committee meeting to share their views.

Regular infection control audits were completed. People living in the home helped to complete these audits and helped to encourage other people living in the home and staff to maintain good infection control standards at all times.

There was easy to read information and posters about COVID-19 in and around the home for people to be aware of, such as good hand hygiene.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Meols Drive Care Home with Nursing

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 March 2022. The inspection was announced a day before the inspection took place.

# Is the service safe?

## Our findings

The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- There were robust checks in place to mitigate the risks associated with visitors to the home. For example, pre booked appointment visits; a COVID-19 screening questionnaire on booking a visit; temperature checks, evidence of a negative lateral flow test and COVID-19 vaccinations on entry. Visits to the home were facilitated in accordance with government guidelines.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.